

# ittendant

AV LinkPro™ Solution in the cloud



**USER Guide**

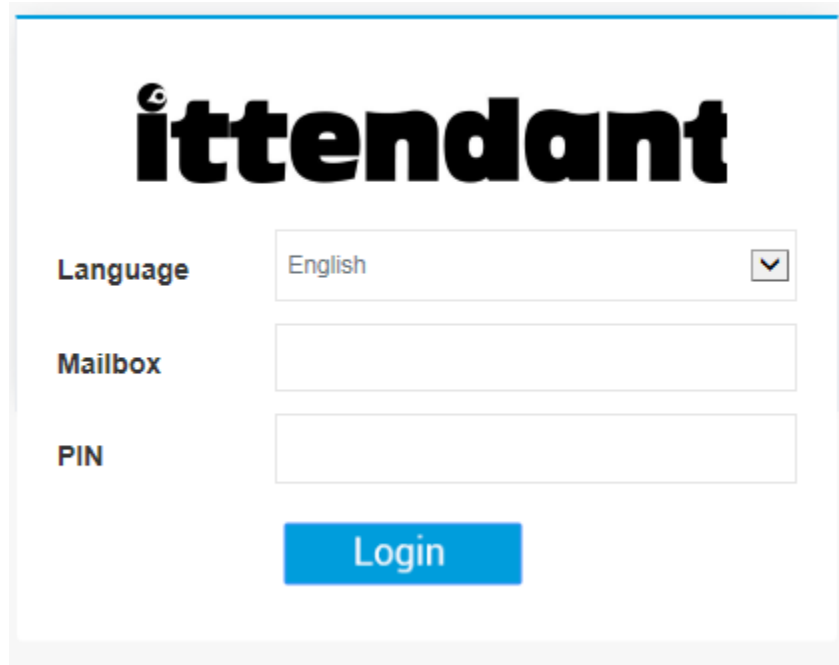


Cloud Login page: <https://cloud1.avlinkpro.com>

International login: <https://cloud2.avlinkpro.com>

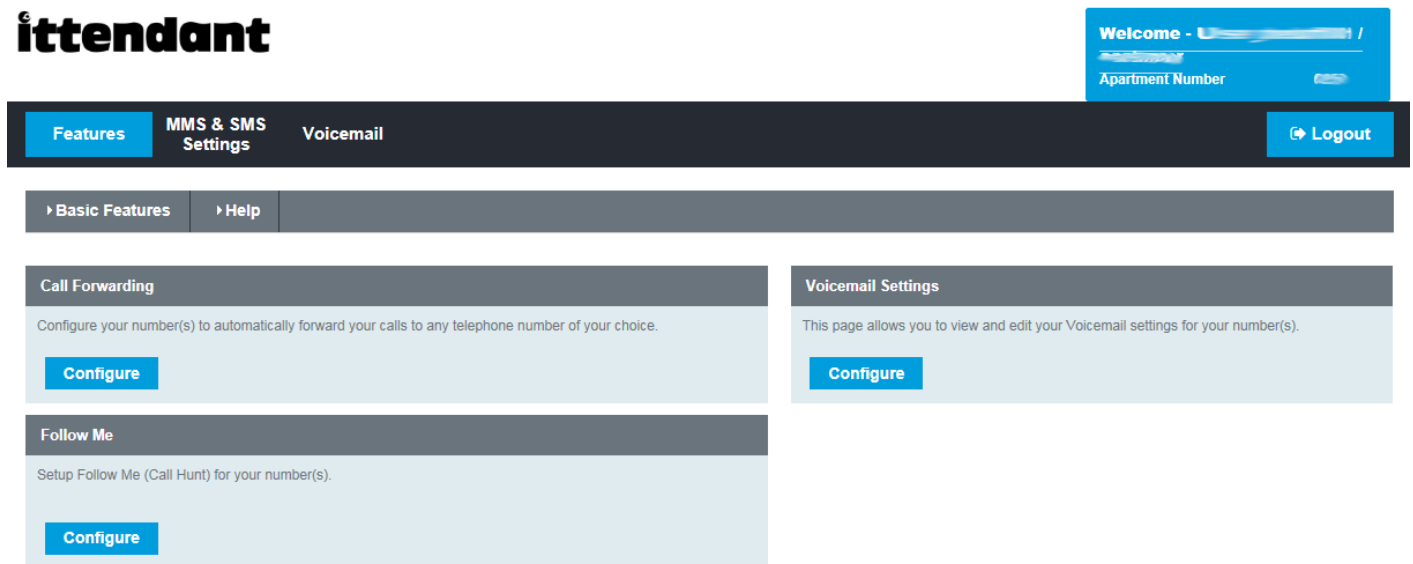
Login with your apartment unit id and location idname@location

Your initial pin will be provided to you.



## Features Settings –Landing Page

Use this menu to select Call Routing and Voicemail settings



The display shows date, time, inbound door camera calling to what number or what forwarded number if a recording was made and the duration of the intercom call.

## Voicemail – if enabled

Using voicemail settings, a user can have recorded messages forwarded to an email address along with transcribed text of the message. This would be enabled in the voicemail settings section.

The screenshot shows the ittendant web interface. At the top left is the 'ittendant' logo. At the top right, a blue box displays 'Welcome - [redacted] / [redacted] Apartment Number'. Below this is a dark navigation bar with 'Features', 'MMS & SMS Settings', and 'Voicemail' (highlighted in blue) tabs, and a 'Logout' button. Underneath is a breadcrumb trail: '› Inbox › Voicemail Settings › Help'. The main content area is titled 'Inbox' and contains a table with columns: 'Check', 'New', 'From', 'Date', 'Length', and 'Listen'. The table is currently empty, showing 'No Messages Found'. Below the table are three buttons: 'Select All', 'De-select All', and 'Delete Selected'.

## Voicemail Settings –

From this page you can enable or disable the voicemail feature

(Caution: disabling voicemail when previously enabled will delete any previously recorded voicemail transactions)

You can set the following parameters:

- If not enabled, you can enable voicemail and select options:
- How many seconds to record a message if no one answers
- Option to attach voice message with email (Message will also be transcribed in text)
- Change voicemail pin (Do not change without knowledge of this password)

Voicemail Settings for Extension		
<input checked="" type="radio"/>	Disabled	
<input type="radio"/>	Enabled	Go to voicemail after <input type="text" value="58"/> seconds
		<input type="checkbox"/> Deliver voicemail to e-mail <input type="text"/>
		<input type="checkbox"/> Attach voicemail file (WAV) to e-mail (requires e-mail address)
		<input type="checkbox"/> Delete voicemail after delivery to e-mail (requires e-mail address)
		Mailbox Time Zone <input type="text" value="eastern"/>
Voicemail PIN (also serves as login PIN to this interface) <input type="text" value="••••••"/>		
<input type="button" value="Submit"/>		

### MMS & SMS Notification Settings

MMS & SMS Settings for Apartment 0859		
<input checked="" type="radio"/>	Disabled	
<input type="radio"/>	Enabled	
	Select Carrier	<input type="text" value="AT&amp;T"/>
	Mobile Number to SMS/MMS	<input type="text"/>
<input type="button" value="Submit"/>		

Settings to select SMS and MMS Carrier *(This menu may vary as we continually update the listing)*

*\* SMS service may incur data charges depending on your mobile carrier contract*

**Note: If your carrier is not listed, please contact us at [support@avlinkpro.com](mailto:support@avlinkpro.com) so we can add them to the list!**

## Call forwarding User settings

Standard by default should be as below:

Enabled Call forwarding, number to forward to (You can set Follow Me rollover after X seconds from here)

Features
MMS & SMS Settings
Voicemail
Logout

Basic Features
Help

### Call Forwarding for Apartment ☰

<input type="radio"/>	Disabled	
<input checked="" type="radio"/>	Enabled	forward to <input style="width: 100px;" type="text"/> or use <b>Follow Me</b> <input type="checkbox"/> after <input style="width: 30px;" type="text" value="0"/> seconds

Submit

**Usage**  
The 'use follow-me' checkbox allows you to use call forwarding (delayed forwarding) with a follow me sequence. Please note that this will not enable or disable follow-me!

## Follow Me User Setting

This setting will enable up to 5 roll over or simultaneous numbers to ring when the caller rings the unit.

Features
MMS & SMS Settings
Voicemail
Logout

Basic Features
Help

### Follow me for Apartment ☰

Disabled	<input checked="" type="radio"/>						
Enabled	<input type="radio"/>						

When ☰ rings, do the following:

Ring 1st location	<input style="width: 100%;" type="text"/>	for	<input type="radio"/>	<input style="width: 30px;" type="text" value="0"/>	or simultaneously	<input checked="" type="radio"/>
Ring 2nd location	<input style="width: 100%;" type="text"/>	for	<input type="radio"/>	<input style="width: 30px;" type="text" value="0"/>	or simultaneously	<input checked="" type="radio"/>
Ring 3rd location	<input style="width: 100%;" type="text"/>	for	<input type="radio"/>	<input style="width: 30px;" type="text" value="0"/>	or simultaneously	<input checked="" type="radio"/>
Ring 4th location	<input style="width: 100%;" type="text"/>	for	<input type="radio"/>	<input style="width: 30px;" type="text" value="0"/>	or simultaneously	<input checked="" type="radio"/>
Ring 5th location	<input style="width: 100%;" type="text"/>	for	<input type="radio"/>	<input style="width: 30px;" type="text" value="0"/>	or simultaneously	<input checked="" type="radio"/>

Submit